

Keyclad Ltd are dedicated to achieving the highest possible level of Client satisfaction in everything we undertake and we recognise the importance of developing our business through continued improvements in quality. By consistent and effective implementation of a robust Quality Management System, we believe that we can add value to our product and service provision for the benefit of our Clients. Our objectives are to meet government, public sector and specific project requirements, and to exceed Client expectations.

To achieve quality performance of our products and services, we are committed to operating and maintaining a certified Quality Management System that complies with ISO 9001: 2008. To promote efficiency this is part of an Integrated Management System which also complies with ISO 14001: 2004 (Environmental). In support of high quality performance through our Quality Management System, we have set the following strategic aims:

- Ensure that all employees remain dedicated to looking after our Clients' best interests.
- Develop the skills, knowledge and capability of all existing and new employees so that we can successfully meet the changing needs and expectations of our Clients.
- Fully implementing our Quality Management System for all our operations through setting high standards for our products and services.
- Set clear Quality objectives and targets that are regularly reviewed to enable continual system improvements.
- Communicate essential objectives and targets to all employees to ensure that our quality ethos permeates the entire company.
- Continually review and develop our Quality Management System working procedures to support company objectives.

This Quality Policy, together with our Management System, will be periodically reviewed to ensure their continued suitability within an ever-changing industry.

Signed:



John Charlton - Managing Director

Date: 1st October 2012